

Sagnik
Mazumder

Senior Software
Engineer

Kolkata, West Bengal
India - 700157

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Career Objective

Results-oriented Senior Software Engineer with a proven track record in Salesforce development and cloud technologies. Proficient in Agile methodologies and experienced in delivering complex projects from inception to release go-live. Seeking a challenging role to leverage my expertise and contribute to innovative solutions.

Experience

CloudKaptan Consultancy Services / Senior Software Engineer

JUNE 2024 - PRESENT, KOLKATA

- Collaborated with cross-functional teams to deliver complex projects from inception to go-live.
- Led a team to streamline support workflows, **increasing team throughput by 120%**.

CloudKaptan Consultancy Services / Software Engineer

AUGUST 2022 - JUNE 2024, KOLKATA

- Integrated Salesforce with third-party systems using REST APIs, **improving user experience by 20%**.
- Utilized AWS services to automate document approval processes, **reducing processing time by 15%**.

CloudKaptan Consultancy Services / Software Engineer Trainee

FEBRUARY 2022 - AUGUST 2022, KOLKATA

- Delivered a loan origination platform from inception **within 8 months**.
- Implemented a custom loan schedule generation engine, **increasing efficiency by 150%**.
- Designed and implemented Bank and Credit Bureau integrations, **enhancing product features by 60%**.

Certification

- Salesforce Security & Privacy Accredited Professional
- Salesforce Certified Administrator
- Salesforce Certified Associate
- Apex Specialist Superbadge
- Approval Process Management Superbadge

Skills

- **Salesforce:** Apex, Visualforce, Lightning Web Components, Salesforce APIs, REST API, SOQL, SOSL, Reports & Dashboards
- **Programming Languages:** Python, Java, JavaScript, SQL
- **Cloud Platforms:** AWS (Lambda, Textract, S3, SNS, SQS), Vervent
- **Tools & Methodologies:** Git, Jira, Skuid, Agile, Scrum, LucidChart
- **Others:** Project Management, Process Automation, Change Management, Security Management, Business Analysis, Data Analysis, User Management, Data Management

Education

Government College of Engineering & Textile Technology /
Bachelor of Technology (Computer Science and Engineering)

2018 - 2022, BERHAMPORE